



# Community Wood Recycling



## National Wood Waste Collection Service

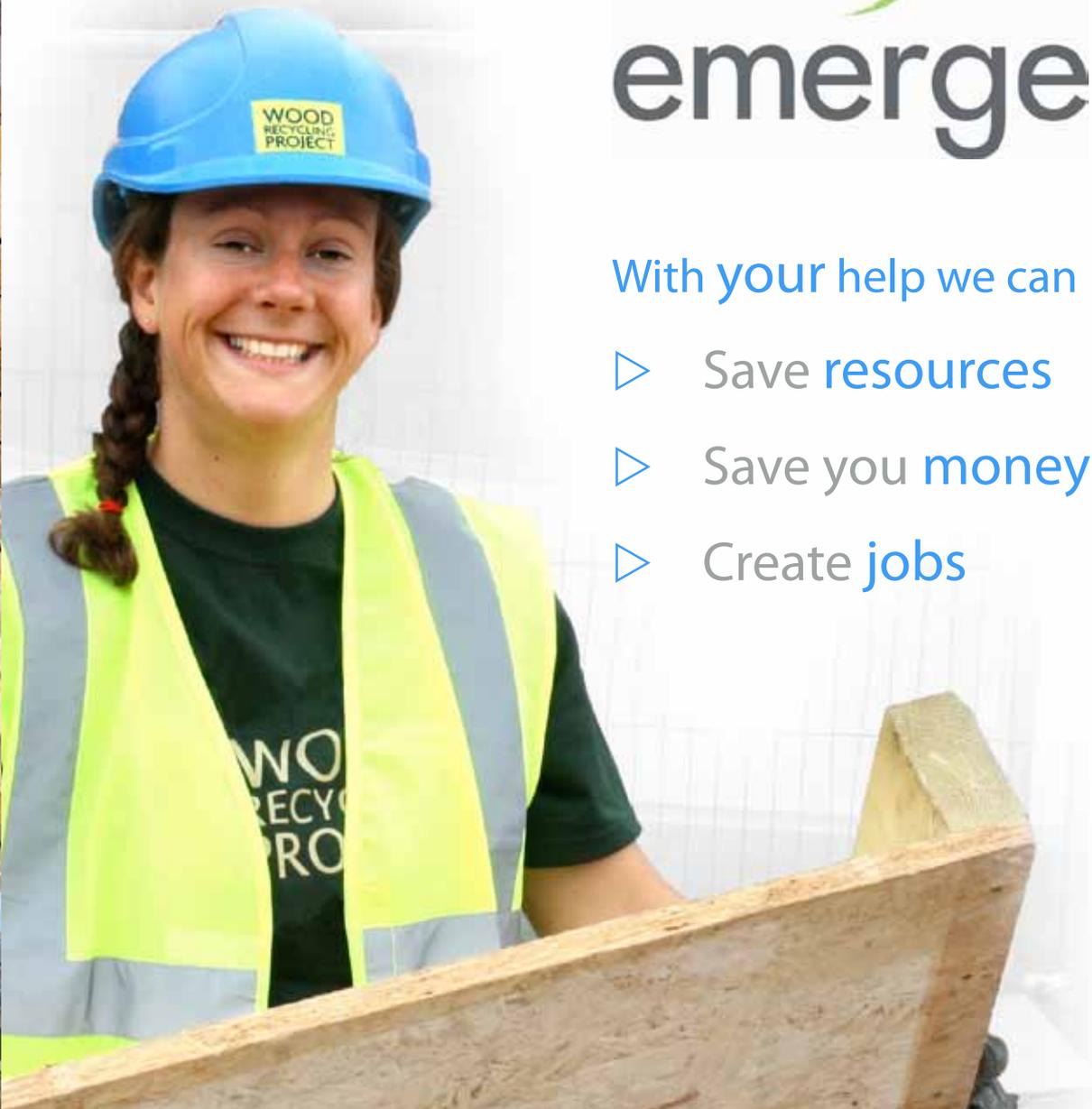
Working in Greater Manchester and surrounding areas with



# emerge

With your help we can

- ▶ Save resources
- ▶ Save you money
- ▶ Create jobs



Material change for a better environment





# Wood Waste Collection Scheme

## An introduction to the service

We are a network of wood recycling social enterprises providing an **efficient** and **cost-effective** collection service for all types of waste wood from all sorts of building sites. Our aim is to save resources by reusing and recycling waste timber and to create jobs, training and volunteering opportunities for disadvantaged people.

### The benefits to you

Save money and make an even greater contribution to sustainability. Specifically you can:

- Cut your waste disposal costs
- Save valuable resources and reduce energy use and pollution
- Help bring positive change to disadvantaged peoples' lives
- Help fulfil your CSR and Environmental Policy commitments

Call us on **01273 20 30 40** for full details of our **collection areas** and how you can work with us to build a more sustainable future!

### How the system works

The system is simple and will not involve site staff in extra work. Register on the scheme and then simply pile up all your wood waste in a suitable location. When there is about a skip load, give us a call and we will collect. For your total peace of mind we will:

- Arrive within 48 hours of being notified — in most circumstances
- Be correctly licensed and insured and supply Waste Transfer Notes
- Have trained staff with CSCS cards and the correct PPE
- Provide quality Environmental Reports and Certificates of Recycling

We will collect virtually all waste wood (see FAQ's overleaf) or wooden items — regardless of size or condition. The wood is carefully sorted and used in the most environmentally beneficial way. For example:

- Long lengths, sheet materials, doors or other reusables will be used for DIY/building
- Some of the timber will be used to make a wide range of reclaimed-wood products
- Much of the remainder is chopped up for firewood and kindling
- Some is sent to be remade into chipboard or used as energy chips

**100% of the timber we collect is reused or recycled – nothing is returned to the waste stream.**

Contact us for the best price!

We currently collect from hundreds of sites and would love to work with you too. Just give us a call on **01273 20 30 40** or email [info@communitywoodrecycling.org.uk](mailto:info@communitywoodrecycling.org.uk)

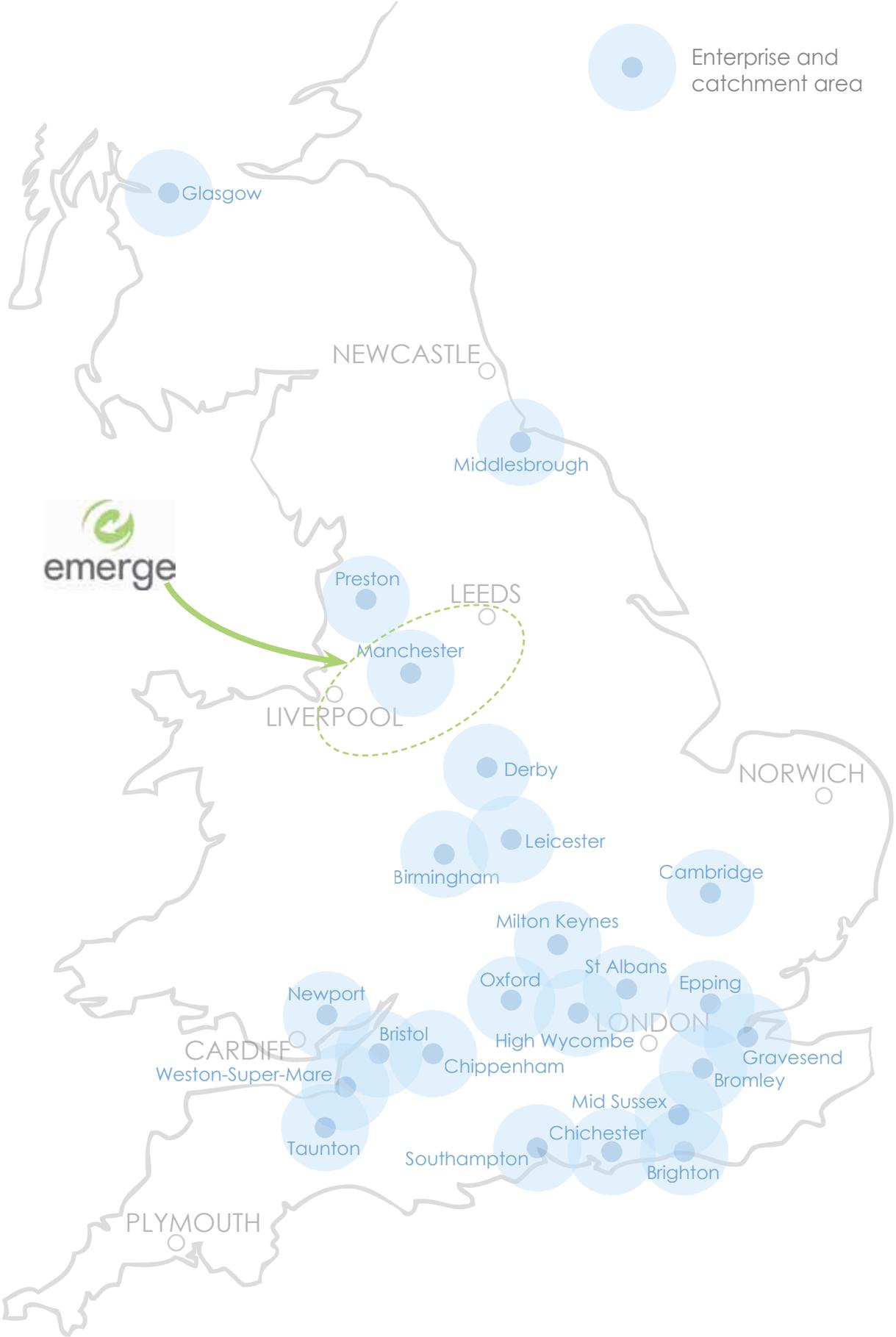


Units E1-E7 New Smithfield Market  
Whitworth Street East  
Openshaw, Manchester  
M11 2WJ

0161 223 8200  
[business@emergemanchester.co.uk](mailto:business@emergemanchester.co.uk)  
[www.emergemanchester.co.uk](http://www.emergemanchester.co.uk)

# Wood Waste Collection Scheme

## Our Wood Recycling Enterprises





# Wood Waste Collection Scheme

## Operating the scheme on your site

### Registering on the scheme or ordering a collection

To register your site on the scheme, simply contact Community Wood Recycling on [01273 20 30 40](tel:01273203040). We will get the collection manager of our EMERGE enterprise to call you promptly to arrange a collection time or to discuss your needs. S/he will become your contact for the first and all subsequent collections.

To guarantee a prompt service from our enterprises, please supply us with a purchase order before your first wood waste collection.

### Setting up a wood bay

The ideal place to store all your waste wood is as near as possible to the general skip(s). This will assist site workers in choosing the wood pile rather than anywhere else. The bay only needs to be around 3 metres square and, if possible, confined by Heras fencing. It should be accessible to our vehicle – ideally, we need to park beside it. There is no need to cover the wood. When there is about a skip load, give us a call and we will collect — our trucks hold c.12yds<sup>3</sup>.

### What wood can be collected?

We collect all waste timber, wood composites, furniture, wooden items (regardless of type, condition or contamination — except creosoted). Nails, screws, door furniture, fixings, pallet fastenings and other metal contamination pose no problem. We can take other potentially reusable material, such as ducting, insulation and spare fixings — just speak to the collection manager. If in doubt, don't worry, just put it in the pile and we will sort it when we collect.

We can't do one-off collections comprised of just firedoors, old kitchen units or similar for our usual rates, as they have no reuse potential (they can all be recycled though). Please discuss such issues with your collection manager.

### Collection turn-around time and load size

Normal collection hours are between 9am and 5pm — although earlier/later collections can be arranged. Around 90% of our collections are carried out within 48 hours of notification. In 'emergencies' our members try to operate next-day or even same-day collections. There is currently no minimum charge, but to make it environmentally and financially cost-effective we would like to collect full loads (about 12yds<sup>3</sup>).

### Environmental reporting and certification

To help fulfil your environmental obligations, Site Waste Management Plans and inform staff, customers and shareholders, we provide monthly analysis of the timber collected from your site.

We will send you a Site Reuse and Recycling Summary outlining what has happened to the actual wood collected. In addition, we can send a Consolidated Summary showing information from all your sites.

Each site also gets a Certificate of Recycling stating the total volume of timber saved; these are useful for staff motivation and public relations needs.

### Enquires, assistance or comments

To register for the scheme, book a collection, make a comment or for any further information, please do not hesitate to call the collections team on [01273 20 30 40](tel:01273203040).



# Wood Waste Collection Scheme

## Frequently asked questions

Q [Our skip company recycles the wood, so what's the point of using you?](#)

A We'll probably be a bit cheaper, but most importantly, your waste wood will be reused (not just 'downcycled' into chips) and we create work for disadvantaged people — so you get real 'added value'.

Q [Is it as good value as a skip?](#)

A We load our trucks as tightly as possible, so you don't get the void space of up to 20% that you get with skips. For soil or rubble, a skip is good value, but not for bulky stuff like wood and pallets. With us you get best value every time — as well as all of the other benefits too!

Q [Why can't you leave me a skip?](#)

A Our way of collecting in pick-ups might seem unorthodox, but it is the most environmentally friendly way possible — as generally less fuel is used, less pollution generated and more material can be saved for reuse. And as we can take around 12 yd<sup>3</sup> in one go, there will be fewer vehicle movements on your site.

Q [What if I am not sure what you will take?](#)

A In most instances we take all wood/wood based products including MDF, chipboard and preservative treated timber (except creosote). Occasionally we have to exclude certain items that are not re-usable locally. Please call for full details.

Q [Do you take other stuff?](#)

A Yes, probably. We will often take other things that are potentially re-usable. For example, we have taken insulation materials, ducting, spare fixings etc. on the same basis. Just ask the collection team when they come to collect. If we can save it from going in the skip, all well and good!

Q [Can you collect at short notice?](#)

A Same-day or next day collections are often possible. In any event, we'll do our best never to keep you waiting for longer than 48 hours. We want your business, so we will work hard for it.

Q [Are you properly licensed and insured?](#)

A We are Registered Waste Carriers, have Environmental Permit Exemptions and Employers and Public Liability Insurance. We provide proper Waste Transfer Notes and a full audit trail.

Q [Building sites are dangerous, can you adhere to our strict H&S procedures?](#)

A Absolutely! Our collection staff carry their CSCS cards, always wear the right PPE and get on-going training. We can provide Risk Assessments and Method Statements. Thankfully, in 13 years of operation, we've never had a 'reportable accident' on any site.

Q [What sort of people will benefit from our involvement?](#)

A Your involvement will result in life-changing opportunities for a wide range of disadvantaged people who will gain confidence and self-esteem and learn a range of useful transferable skills enabling them to get back to work. People we help include ex-offenders, those with mild mental health or learning difficulties and people who have come through drug and alcohol abuse.



# Wood Waste Collection Scheme

## Onboard the scheme

Some of our many collection customers

### National/regional builders

Apollo Group	Leadbitter
BAM Construction	Mace Group
BAM Nuttall	Morgan Sindall
Bouygues UK	Skanska
Breyer Group	Taylor Wimpey
Carillion	Warings Group
Castleoak	Wates
Galliford Try	Willmott Dixon
Kier Group	
Laing O'Rourke	

"We've been involved for more than two years. We trialled it on a couple of sites and within a couple of weeks it was clear that they were a professional outfit and that [the service] would provide us with a cost benefit and provide some good CSR benefits for the company".

Steve Troubridge  
HS&E Manager, Breyer Group PLC

"We think the Community Wood Recycling scheme is fantastic. The service not only supports our environmental aims, it also helps meet our local community objectives by supporting disadvantaged people back to work. It's good to know our waste wood is going to good use, and is good value too!"

CHARLIE LAW  
Head of Environment,  
BAM Construction

### Other organisations

American Express  
Aviva  
BHS  
Environment Agency  
Gap Clothing  
Legal & General Insurance  
Midland Bank PLC  
Primark Clothing  
Securicor Omega  
Sussex University

"I think it is great that this place exists, where they are not just doing something good for the environment – but it is a whole social enterprise helping the community and the people who live here."

Oliver Heath  
Eco-designer and TV presenter

# Wood Waste Collection Scheme

## Our volunteers

At the National Community Wood Recycling Project we work hard to provide the best environmental option for all the timber we collect. But just as important is the role we play in helping disadvantaged people gain the skills and confidence needed to get back into work or play a valuable part in society.

### Rob's story

Community wood recyclers work with people with learning difficulties. Entrepreneur George describes how Rob, a volunteer with learning difficulties, has developed since arriving at the enterprise: "It's boosted his confidence hugely because he feels part of a team. It's absolutely changed his life. When he first came, he was very quiet, but now we can't shut him up! He's learnt lots of skills: for example, he's gained a health and safety qualification — a CSCS card — and was overjoyed when he passed that."

George stresses the benefits for Rob and others like him: "Rob is always improving. He's learning all the time on the wood, and socially he's a better person, more rounded, confident, outgoing. I would say it's been absolutely life changing for him, and it's worth emphasizing that through builders working with us, they are giving people like Rob, who otherwise wouldn't have a work opportunity, a chance to change their life. That to me is invaluable."

### John's story

John's life got off to a rocky start. He suffered a troubled childhood and responded by drinking heavily from the age of 16. In his twenties he lost his job and started taking heroin; life became increasingly chaotic and he found himself on a downward spiral that led to a criminal record and sleeping rough.

When John's girlfriend became pregnant he was determined to put his life on track, but his background made it hard to find a job, so when he heard about a training scheme at the Community wood recycling enterprise he applied.

John says: "Getting back into the routine and discipline of work was difficult. I'd started to think I wasn't worthy of a job, or not good enough, but I was able to learn new skills and felt my contribution was really worth something. The team were very supportive but also reinforced the fact that this was a real workplace and I couldn't just roll in at 11 o'clock."

Towards the end of his placement, John was offered a job with a carpenter who came to the enterprise to buy wood. He now works part-time and is frequently praised for his enthusiasm and positive attitude. John says: "I was so lucky to work at the Project. It gave me a reason to get out of bed in the morning, and I never could have imagined I would find a job by the end of it. It's really transformed my life."

### Frank's story

Frank joined the 'Real Work' scheme after an extremely long time out of the system. A heroin user and a heavy drinker since early teens helped ensure a life in and out of prison and meant that by the time he was referred to Community wood recycling in 2009, the last time he had held down a job was in 1988 — 21 years ago!

Right from his interview he came across as someone who was determined to do whatever it takes to get back in to employment. And from day one at the enterprise he was a model employee.

Although lacking in skills and far away from the habits and disciplines of a job, his boss described him as "consistent, and dedicated". He also said that he could be relied upon to do any task and is prepared to learn.

In Frank's words "If I was left to my own devices to find work I wouldn't get anywhere."

Over the months he stabilized, learnt more and more and became increasingly useful.

Wind forward 2 years, and Frank has a secure place to live, has left his drug and alcohol use far behind and is now a permanent paid member of staff – he makes great wood products and on Saturdays runs the shop!

*The names of these volunteers have been changed but their stories are real!*

# Wood Waste Collection Scheme

## Wood Recycling in action



◀ We are able to get to our clients speedily

◀ Vehicles are tightly packed to give customers the best value



◀ Much waste timber is far too valuable to be disposed of or chipped and can easily find its way into building or DIY projects



◀ Back at our enterprises reusable material is de-nailed and cleaned



If wood is not good enough for sale as a useful product, we can bag it up for use as firewood

◀ Our centres are cheery and inviting places to browse for DIY timber and hand-made gifts made from recycled wood



◀ The content of a skip is often mainly wood, but our Wood Recycling Enterprises can collect this waste, saving the builder money and reusing or recycling all the wood



▲ Our pick-up with a cage is the optimum waste wood collection vehicle — it can carry 12yd3 of wood waste but has a much smaller environmental impact than a skip lorry



▲ We create lots of work experience for disadvantaged groups such as ex-offenders and those coping with drug and alcohol issues — people who want to get their lives back on track and contribute to society again



▲ Setting aside an area to store a site's waste wood prior to pick-up is not an onerous task



▲ Our recycled wood is made into all kinds of products, from shelving units to garden planters on sale at our enterprises and online — even a nightclub bar has been constructed from waste timber!



Units E1-E7 New Smithfield Market  
Whitworth Street East  
Openshaw, Manchester  
M11 2WJ

0161 223 8200  
business@emergemanchester.co.uk  
www.emergemanchester.co.uk